

Tech Savv❏

Small businesses that need technology support and are concerned about cybersecurity risks but can't afford a large IT firm, we are your valued business partner that helps you stay cyber safe and get TechSavvi. Let us handle all of your technical needs so that you can focus on running your business.

IT CONSULTANTS
& MANAGED SERVICE PROVIDER



SERVICES & PRICING

YOUR IT TEAM

About Us

Established in 2015, TechSavvi founders combine for over 40 years of experience in the IT field. We offer a wide array of services that include, but not limited to PC hardware/software support, networking solutions, website creation/management, and much more. Our field tech agents provide world-class customer service and topnotch support to minimize downtime and get your business back to business.



SEAT COUNT

To calculate the number of seats we are supporting:

Add the number of devices (Computers, printers, servers, firewalls, laptops, etc) with the number of users

Take that number and divide it by 2

For example: 2 desktop computers, 1 laptop, 2 network printers and 1 firewall for 3 office staff and 1 remote user
Equals 5 seats

We offer a wide range of support options for workstations, users and cybersecurity for your individual and business needs. From hardware, software, break fix and user training we can help you maintain and grow.

Price List

	Basic Plan	Standard Plan	Cyber Defense Plan
Minimum Seat Count	1	5	5
Maximum Seat Count	10	30	n/a
IT Support			
Ongoing Application Patches and Updates	X	X	X
24/7 Monitoring of all Devices	X	X	X
Monthly Operating System Backups	X	X	X
Ticket System to Log Incidents	X	X	X
IT Preventative Maintenance of all devices	X	X	X
Server Backups	X	X	X
User Remote and On-site support (1)	X	X	X
Backups of Critical Files (2)	Weekly	Daily	Realtime
VPN Remote Access		X	X
Disaster Recovery Plan		X	X
Internet Service Failover		X	X
24/7 Emergency Support for Critical Systems		X	X
Management			
Monthly Executive IT Reports	X	X	X
IT Documentation	X	X	X
IT Asset & Inventory Management	X	X	X
IT Policies and Basic Cyber Policies		X	X
Future Technology Roadmap Plan		X	X
Technology Business Review and Basic CyberRisk Report		Yearly	Biannual
Cybersecurity			
Device security updates	X	X	X
Managed Anti-Virus/Anti-Malware	X	X	X
Web Content Filtering	X	X	X
Microsoft 365 Email Security Configurations (3)	X	X	X
Advanced Ransomware Protection		X	X
Managed Premium Firewall- new firewall included Free		X	X
Advanced Intrusion Prevention with 24/7 monitoring		X	X
Deep Packet Inspection		X	X
User Cybersecurity Training		X	X
Simulated Phishing Attacks			X
Cybersecurity Policies			X
Multifactor Authentication			X
Advanced Log Management (SIEM)			X
Vulnerability Scans			X
Full Cyber/ Pen Test/ Risk Assessment			Yearly
Per Seat Per Month	Basic	Standard	Cyber Defense
	\$70	\$100	\$185

(1) Normal maintenance and support for all services included in the selected package monthly price. No additional charges will be related to the services in the chosen package. For out-of-scope items and additional user tech support requests - One hour per month, per seat count is included free. Additional out-of-scope time may be billed at the hourly rate.

(2) Realtime file backup available for basic and standard plans (\$15 per user required) --- Recommended

(3) O365 License(s) not included

ADDITIONAL IT SOLUTIONS

Add-on Products

You will have a highly trained IT staff at your fingertips to help you plan and make important technology decisions as well as assist when problems arise. We can handle all the techie needs while you concentrate on the important things... like running your business!

We have Managed IT Service for any sized business:

- Overall IT planning
- IT Network Design
- Desktop troubleshooting
- Structured Cabling
- New technology purchases
- Liaison with outside vendors
- Future Strategic IT Planning
- General end-user troubleshooting
- After hours emergency support
- Efficient assistance with small or complex technical issues
- User support
- Printing
- Internet issues
- Hardware
- Software
- Licensing
- On-site Support
- Remote Assistance



We provide strategic evaluation and technical planning that gives flexibility, scalability, and security that is required by today's technical challenges in business.

Additional Pricing



VOIP PHONE SERVICE

Premium Line with Phone Number - \$33/line
Standard Line as an extension- \$20/line
techsavvi.net/voip

MICROSOFT O365

- Microsoft O365 Business Basic \$6 per user
 - (email, online office apps)
- Microsoft O365 Business Standard \$12 per user
 - (email, full office apps)
- Microsoft O365 Apps Only \$8 per user
 - (full office apps-no email)
- techsavvi.net/o365

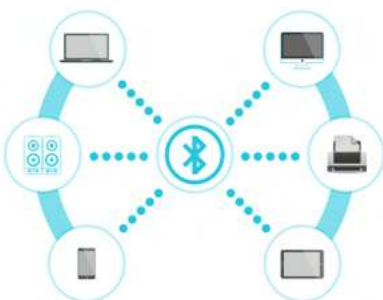


CLOUD DESKTOPS (DESKTOP AS A SERVICE)

- Cloud Desktops \$70 per desktop
- Cloud Server \$150 per server

CLOUD SERVICES

- Secure Cloud File Sharing (unlimited cloud storage) \$15 per user
- Workstation Backups \$10 per device
- techsavvi.net/cloud_storage

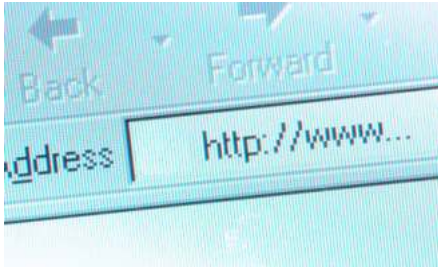


HAAS (Hardware as a Service)

- Desktop TBD monthly cost per device
- Printer TBD monthly cost per device
- Server TBD monthly cost per device
- Firewall TBD monthly cost per device

IT SOLUTIONS

Website Pricing



NEW WEBSITE OR COMPLETE REBUILD

Initial Month: \$800 for a business info site

Ongoing Monthly: \$50 (1 year commitment)

-Includes Hosting

-Includes Domain Name Renewal

-Includes 1/2 hour of support and webmaster updates

INITIAL COST INCLUDES:

Basic Website 3-5 page website

(Custom Domain Name, Home page and 2-4 additional pages)

Website Questionnaire and Consultation

Website Graphics

Webpage construction/design

Webhost Configuration

Two rounds of edits after site build

REQUIRES:

Business logo already created and requested file formats submitted

Proofed content for each page must be provided



ADDITIONAL WEBSITE / CONTENT REFRESH

\$85/hour